

UHD Guide to Making Appointments

Navigate is the online platform UHD students use to schedule appointments with advising, tutoring, and a host of other services. This document is a step by step guide on booking an appointment (screenshots are from the desktop site and so the mobile view may differ in appearance)

Where do I go? You can log into the desktop version or by downloading the mobile app (Navigate Student by EAB global), links are as follows:

Desktop Link || Android Link || Apple Link

Questions? Reach out to <u>eabhelp@uhd.edu</u> if you have any questions or need assistance.

1 – From the options presented, click on 'Appointments'





2 – To make a new appointment, click on 'Schedule an Appointment' at the top right

ppointment	s			Schedule an Appointment
My Appointments	My Team	History		
Upcoming				
			• • •	

3 – From the left, select first the type of appointment you want (Advising, tutoring, etc.) and then select the service (example: general advising, financial aid, statistics tutoring)

After selecting the type of appointment and the service, click 'Find Available Time'

*What type of appointment would you like to schedule?
Special Programs X
*Service
X Tutoring Session X
Pick a Date 🗿
Monday, April 11th 2022

The options on the right can also be used if you want to see drop-in times for centers or to request an appointment time if none of the existing options work for you (note: requesting an appointment is not guaranteed as schedule conflicts may occur)

New Appointment

2

What can we help you find?

Below, you will find available options for scheduling an appointment. If you cannot find something that you are looking for, try the other appointment options to see available options for dropping in or requesting an appointment.

*What type of appointment would you like to schedule?	
	\sim
*Service	
	\sim
Pick a Date 🗿	
Monday, April 11th 2022	\sim
Find Available Time	

Other Options

View Drop-In Times

Request Appointment Time

Meet With Your Success Team

4 – A list of UHD Staff and time slots will be shown allowing you to see what time and day works for you.

New Appointment



You will also have the option to specify a staff member by name, the meeting time and type (virtual, in person, phone), and the location or center that the service is offered. Some services, such as tutoring, may require you to select a course as well.

Search by name	~]
How would you like to meet?	
× Virtual ×	~]
Location	
Search by name	~
Course	
Select course	\sim

5 – A final review page will come up showing you what selections you have made and giving you the option to opt into a reminder email and text message. Please make sure to read the 'Details' portion as it may contain a note from the staff member with important information, such as a zoom link.

Review Appointment Details and Confirm

What type of appointment would you like to schedule? Special Programs	Service Tutoring Session			
Date 04/11/2022	Time 4:00 PM - 4:30 PM			
Location Testing Student Site				
Staff Mikayel Yegiyan				
Details FOR TESTING PURPOSES ONLY; NOT AN ACTUAL APPOINTMENT TIME. DO NOT BOOK.				
* How would you like to meet?				
× Virtual × You are seeing the meeting types available for this time slot.	×			
Would you like to share anything else?				
Hello! I am hoping to talk about my upcoming History final.	h,			
Email Reminder 🔽 Reminder will be sent to yegiyanm@uhd.edu				
Text Message Reminder 🔽				
Phone Number for Text Reminder				
5551234507				
Schedule				